



HOW TO RENEW WATER WORKS PASSES ONLINE

Please note: the Parks and Recreation Department must have an email address on file to create an online account for your household. If you don't have one on file, you'll have to call their main office at (330) 971-8225 (M-F, 8a-5p).

The instructions below assume you already have an established online account. If you have any issues renewing your passes, please call the Parks and Recreation Department at (330) 971-8225 (M-F, 8a-5p).

1. Log into the P&R Online System
<https://pronline.cityofcf.com/web/wbWSC/webtrac.wsc/SPLASH.html>
2. On the main Parks and Recreation page, click on the **Water Works Pass Renewal** icon within the **Memberships** area.
3. The next screen will display all memberships that are available to be renewed. Check the **Renew** box on the pass that is being renewed. Then click **Renew** to continue. If there is more than one person renewing, renew all passes that apply.
**Passes can only be renewed online, no new pass sales are processed online. If someone within the household has not had this pass they must purchase it in person at The Natatorium or Water Works.*
4. Read the Pass Waiver that appears and select **Agree** to continue.
5. The **Shopping Cart** menu will appear next, review the items in the cart, and click **Proceed To Checkout** if you are ready to checkout.
6. On the next screen select the **Credit Card Type**: double check the billing information, and then click **Continue** to proceed to the payment screen.
7. On the payment screen enter your credit card information, and then click **Submit Payment** to finalize the transaction.
8. On the next screen a receipt will be available to view or print.