

Rules & Regulations



Please be sure your house number
is clearly visible from the street!



CITY OF
Cuyahoga Falls

**Mayor
Don Walters**

2310 Second Street
Cuyahoga Falls OH

Mayor's Office
mayor@cityofcf.com

Development Department
development@cityofcf.com
330.971.8135

Senior Snow Removal Program



**City of
Cuyahoga Falls**
[www.cityofcf.com/
seniorsnow](http://www.cityofcf.com/seniorsnow)

**2016-2017
Season**

- The snow removal service, as provided through this program, consists of a standard size snow plow making one (1) pass on the resident's driveway, making the public roads accessible to the resident's premises. The City and/or Contractor is not responsible for any damage to the property resulting from this service.
- Each approved resident will be given complimentary snow plow vouchers for the 2016-2017 season. Residents must utilize the approved contractor. You may use the vouchers at your discretion. Once your vouchers are gone, additional plows will be at your expense.
- Participants of this service must fully cooperate with the City of Cuyahoga Falls. Abuses will result in termination of this service.
- Please have your driveway cleared of all loose objects before calling the contractor.
- House numbers must be clearly visible from the street to aid the plows in finding the driveway.
- Once you submit required documentation to the Development Department and are approved, the City will contact you with additional information.

Program Information

Senior Snow Removal Program

Mayor Don Walters is proud to continue the Senior Snow Removal Program to assist residents that are most in need during the winter months.

Approved residents will be given snow plow vouchers to use at their discretion this winter season. Since every household has different needs, you may choose when to use your vouchers. You simply call the approved contractor, sign/date and present your voucher to the driver when he/she finishes your driveway.

The snow plow contractor will plow edge-to-edge. They cannot plow or salt your sidewalk or place salt on your driveway.

Please do not use this program as your only means of having snow removed from your driveway. If it is necessary for you to leave home frequently, regardless of the weather, you should make arrangements with a private contractor to plow your driveway.

Who Qualifies to Participate?

This is an **income qualifying** program for any full-time Cuyahoga Falls resident, 65 years or older and/or disabled, with no able-bodied person residing in the home, **OR** an income qualifying person with a doctor verified disability.

The program is designed to help lower income residents get out of their homes for necessities such as, prescriptions or medical appointments.

Driveways must be concrete or asphalt. A site visit will be made once the application is received.

How Do I Income Qualify?

If you are a one person household and your annual gross income is below \$37,450

If you are a two person household and your annual gross income is below 42,800

If you are a three person household and your annual gross income is below \$48,150

How Do I Apply?

Applications are available by visiting:

www.cityofcf.com/seniorsnow

You may also pickup the application in the Development Department at City Hall (2310 Second Street).

Applications are due by October 31, 2016

Applications may be returned to:

**SNOW REMOVAL
Development Department,
2310 Second Street,
Cuyahoga Falls, OH 44221**

**email: Crawford-Smith@cityofcf.com.
Incomplete applications will not be accepted.**

Am I Ready to Participate?

Once you have submitted your application with all of the required information, the City will contact you via US mail and let you know if you are eligible. If you are eligible, the letter will provide detailed instructions, approved contractor information and snow plow vouchers for the winter season.

Frequently Asked Questions

Q. I forgot to turn my application in on time and now it is snowing. May I still apply?

A. The City can only accept applications for a limited time. **The deadline is October 31, 2016.**

Q. Do I have to reapply to be in the program each year?

A. Yes. People move, circumstances change and we need to know if you are income eligible.

Q. My driveway is not concrete or asphalt. Can I still get my approach/apron done?

A. No. This program is for a full driveway plow only.

Q. Can I use the contractor of my choice?

A. No. You must use the contractor on the list.

Q. What if I misplace my vouchers?

A. Please take care not to misplace your vouchers. Treat them as you would cash. If you misplace your vouchers, the contractor will expect full payment at the time of services.

Q. What happens if I run out of vouchers but I need my driveway plowed?

A. Please use your vouchers carefully. If you run out of vouchers, the contractor will expect full payment at the time of services.

Q. What if I have a complaint about the driver or the way my driveway was plowed?

A. Please contact the contractor's main office and speak to a supervisor.

Q. What if I call a contractor and no one answers?

A. Keep trying to reach the contractor or leave a detailed message.